

# GALA 2025 SCHEDULE

Everything in the Age of AI: Experience, Hope, Transformation, and Inspiration



<b>Sunday 13, April</b>	
14:00 - 15:30	<b>The Dark Side of Language Quality: Using Technology to Prevent Losing Clients and Vendors</b> Speakers: István Lengyel, BeLazy and Nenad Andricsek, Envelor
	<b>Inclusive Innovation: Designing for Accessibility</b> Speaker: Jessica Yaacoub, Bromberg Translations
	<b>GALA Interpreting &amp; Technologies SIG hosts The Future of Interpretation: A Gamified Approach to Industry Challenges</b>
16:00-17:30	<b>Newbie Networking Session</b> Open to all registered delegates
16:00-17:00	<b>IGALA Audiovisual SIG hosts</b> AI-Powered Audiovisual Localization: News, Challenges & Opportunities
18:00 - 19:30	<b>GALA Welcome Reception</b> This event is included with all paid registrations. Guest tickets for spouses/partners are available for purchase.

<b>Monday 14, April</b>	
9:00-10:30	<b>Welcome and Keynote Address</b>
11:00-11:30	<b>Human Knowledge + Machine Learning</b> Speaker: Peter Reynolds, memoQ
	<b>First Nations Engagement in Australia: Harnessing Language AI in Emergency Management and Elevating Local Voices on Mining Sites</b> Speaker: Tea Dietterich, 2M
	<b>The Power of People and AI: Building a Globalization Center of Excellence for the Future</b> Speakers: Aki Hayashi and Gwen Trystram, Dell Technologies

11:00-12:10	<b>Speed Networking Session</b> Open to all registered delegates
11:40-12:50	<b>A Compass and a Map: Navigating the Ocean of Relevant Technologies and Building Your Own Stack</b> Speaker: István Lengyel, BeLazy
	<b>From Hype to Real-World Solutions: The Interpreting Industry's Collaborative Response to AI</b> Speakers: Bill Rivers, WP Rivers & Associates, Alan Melby, Brigham Young University, Steph Jo Kent, Learning Lab for Resiliency, Abraham Glasser, Gallaudet University, Ludmila Golovine, MasterWord
11:40-12:10	<b>Lessons Learned on Operationalizing AI Dubbing Post-Editing Services</b> Speakers: Belén Agulló García and Marina Ilari, Terra Translations
12:20-12:50	<b>From Istanbul to the World: How Trendyol's Localization Team Fuels Global Growth</b> Speakers: Nicolas Jadot, Trendyol
14:10-14:40	<b>Soapbox   The Rise of AI Mediocrity: The Deep Trouble with Shallow Content</b> Speakers: Marina Pantcheva, RWS  <b>AI Won't Save Your Business... Have You Tried Being Human?</b> Speakers: Céline Imbaud, ITC Global Translations
	<b>Mastering Content Touchpoints: A Language Professional's Guide to Strategic Planning</b> Speakers: Bruno Bitter, Blackbird.io
	<b>The Human Side of AI: Scaling Global Connections Without Losing Authenticity</b> Speaker: Craig Stewart, Phrase
14:50-15:20	<b>Soapbox   Mind the Talent Gap: Don't Complain Until You've Recruited Students</b> Speaker: Annelise Finegan, NYU SPS  <b>The World is Your Pizza: Exploring the Full Menu of Opportunities in the Language Industry</b> Speakers: Alessandra Binazzi, Binazzi Consulting
14:50-15:20	<b>Do We Or Don't We? Adapting The Conversation To Client Comfort Levels</b> Speakers: Fátima Pérez and Joanna Oseman, Avantpage

	<p><b>AI &amp; Multimedia: A Partnership, Not a Replacement</b> Speaker: Michael Anderson, Welocalize</p>
15:40-16:10	<p><b>Soapbox   The Winter I Used AI for Absolutely Everything</b> Speakers: Jose Palomares, Coupa</p> <p><b>LangOps Is Not What You Think</b> Speakers: Balázs Kis, memoQ</p>
	<p><b>The IKEA Effect: Why AI Translation Fails Boutique Businesses</b> Speaker: Gaëtan Chrétiennot, Six Continents</p>
	<p><b>Beyond MT: AI Agents Driving Transcreation and Inclusive Language in Localization</b> Speaker: Vann Maxson</p>
16:40-17:10	<p><b>The Language Industry Curve: The Next 10 Years</b> Speaker: Renato Beninatto, Nimdzi</p>
18:30 - 22:00	<p><b>GALA Conference Dinner - St-James Theatre</b> This event is included with all paid registrations. Guest tickets for spouses/partners are available for purchase. Transportation provided.</p>

<b>Tuesday 15, April</b>	
9:00-10:30	<b>GALA Community Celebration and Business Meeting</b>
11:00-11:30	<p><b>The AI Revolution from the Viewpoint of the Government of Canada's Translation Bureau: Findings, Forecasts and Focus</b> Speaker: Jean-François Lymburner and Lucie Levesque, Translation Bureau of Canada</p>
	<p><b>Change Management in the AI Era</b> Speaker: Alessandra Binazzi, Binazzi Consulting, Patricia Paladini Adell, Paladini Global</p>

	<p><b>The Future of Global Events: Building Data-Driven Multilingual Event Strategies</b> Speakers: Aki Hayashi, Dell Technologies</p>
11:00- 12:10	<p><b>AI's Impact on the Language Community</b> Speakers: Britta Aagaard, Semantix, Georg Kirchner, Dell Technologies, Jochen Hummel, ESteam, Kirti Vashee, Translated, Gaëtan Chrétiennot, Six Continents, Konstantin Savenkov, Intento, Moderator: Johan Sporre (IKEA Retail, Ingka Group)</p>
11:40- 12:10	<p><b>Pushing the Envelope in Real Life: A Hybrid NMT + LLM Approach</b> Speakers: Antoine Rey, Argos Multilingual and William Lafferty, Toast</p>
	<p><b>From Translation Agency to Multilingual Engagement Agency: How to Emerge Stronger in a Post-AI Economy</b> Speaker: Gabriel Fairman, Bureau Works</p>
11:40-12:10	<p><b>Navigating the Challenges of Low-Resource Languages: A Case Study on Mayan Language Digitization</b> Speakers: Mila Golovine and Alexander Zinchenko, MasterWord</p>
12:20-12:50	<p><b>Women in Localization - Shaping the Future: Leadership in the AI Era</b> Speakers: Katell Jentrau, Expedia, Pascale Tremblay, Pascale Global Consulting</p>
	<p><b>Survival Guide for LSPs: How to Update Your Service Offering and Go-to-Market Strategy in the Age of AI</b> Speakers: Colleen Beres and Belén Agulló García, Terra Translations</p>
	<p><b>Neural Machine Translation is Dead: LLMs are Here to Stay</b> Speakers: Ricardo Rei and Kathryn Keenan, Unbabel</p>
14:10-14:40	<p><b>More with Less: Evolving Your Vendor Ecosystem to Survive the AI Shock</b> Speakers: Jose Palomares and Julia Carrasco, Coupa</p>
	<p><b>How Specialized Language AI is Revolutionizing Global Communication</b> Speaker: Morana Perić, DeepL</p>
	<p><b>From TMS to AI: The Next Evolution in Translation Workflows</b> Speakers: Peter Argondizzo, Argo Translation and Zalan Meggyesi, Skawa Innovation</p>
14:50-15:20	<p><b>Scaling AI from Pilots to Production: Lessons from Large-Scale TM Cleanups</b> Speaker: Marina Pantcheva, RWS</p>

14:50-15:20	<p><b>From Booths to Bytes: Has Technology Taken Over for the Interpreter?</b> Speakers: Viviana Bernabe and Silvia Granzo, Welocalize</p>
	<p><b>Evolving Roles: New Skills for Next-Gen Linguists in a Transforming Landscape</b> Speaker: Luciana Ramos, Trans&amp;Train</p>
15:40-16:40	<p><b>GALA Innovates</b></p>
	<p><b>AI Translation (AIT)</b> Speaker: Jennifer Wong, Smartling</p> <p><b>Bridging Underrepresented Language Gaps: Synthetic Data Creation for Domain-Specific MT with LLMs</b> Speaker: Joeri Van De Walle, Crosslang</p> <p><b>Combining the Power of RAG and AI: Multilingual Knowledge Retrieval Reimagined</b> Speaker: Susan Morgan, Lionbridge</p> <p><b>The AI Revolution for LSPs: Unlocking Multilingual Potential with Scalable Solutions</b> Speaker: Sue Yardley, Interprefy</p> <p><b>Multilingual Meeting Transcription</b> Speaker: Shirley Coady, RWS</p>